

What past participants on this course have said:

"The course incorporates excellent teaching, many opportunities to practise skills and a wealth of experience in its leaders."

Revd Beth Bailey, Church in Wales parish priest, Gwynedd

"A very clear and highly practical course that builds a sense of developing competence."

Revd Alison Bowman, Anglican priest, Brighton, East Sussex

"This will focus your mind and hone your skills – and uncover capabilities you did not know you had."

Revd Carole Elphick, URC Synod Transition Minister, London

"There is immense value in "doing" mediation in a safe and structured environment of learning that this course offers."

Ven. Rachel Treweek, Archdeacon of Northolt, Diocese of London

"This course is designed to extend your knowledge and skills at the same time as increasing your awareness of what you bring to mediation – it succeeds on all counts. Excellent!"

Revd David McCormick, Head of Clergy Development, Diocese of Lincoln

"The course helped to develop our mediation skills, whilst raising self-awareness and self-confidence."

Revd Ruth Duck, Methodist minister, Easingwold, North Yorkshire

"This course equips people to bring healing and hope into difficult places."

Very Revd Nigel Williams, Dean of St Asaph, Church in Wales

"A packed programme which really facilitates the development of knowledge and skills. Well paced and well balanced."

Mrs Jane Eldridge, HR Advisor, Diocese of Portsmouth/Salisbury Cathedral



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MEDIATING INTERPERSONAL CONFLICTS Skills Training for Christians

22-27 January 2017 at Felden Lodge, Hemel Hempstead, Herts

This five-day course is open to anyone who has completed an appropriate Bridge Builders' foundation course. However, priority will be given until 1 October 2016 to sponsored applicants. The course is particularly aimed at those who might be part of a local or regional mediation team. It has proved specially useful when several participants from the same regional area (e.g. a diocese, district or synod) are trained as part of a strategic initiative to bring about a change of culture.

Building on what is learnt during the course, *Transforming Church Conflict*, this is a chance to gain a thorough grounding in interpersonal mediation. *Mediating Interpersonal Conflicts* will introduce you to a carefully-structured process that you practise step by step. Although focused on transforming conflicts among Christians, the skills that you learn can also be used wherever there is a role, formal or informal, for intervention by a third party mediator.

*"God, who reconciled us to himself through Christ, ...
has given us the ministry of reconciliation."*

2 Corinthians 5:18

MEDIATING INTERPERSONAL CONFLICTS

Skills Training for Christians

22-27 January 2017, Felden Lodge, Hemel Hempstead, Herts

Begins 6:30pm Sunday evening, ends 4:30pm Friday afternoon

The course will include teaching, group work and guided practice. Active and practical in focus, the sessions will emphasise hands-on skills training and use role-plays based on the kinds of conflicts encountered in the church. Each day will include times of prayer and worship. *The course is intensive; significant other commitments should be avoided during the week.*

Presenters

Colin Moulds is Executive Director of Bridge Builders. He has been providing training, mediation and consultancy services in both the workplace and churches since 2009. Colin's experience in Leadership and Management is built from 23 years with the world's largest mobile telecommunications provider.

Colin Patterson is Assistant Director of Bridge Builders, and an Anglican priest. He has worked as a training officer for the Diocese of Durham, is an experienced adult educator, and is author of the Grove booklet *How to Learn Through Conflict* and a contributor to *101 Great Ideas for Growing Healthy Churches*.

Joanna Williams is a Baptist minister with a conflict transformation portfolio in the Baptist Union. A community mediator in North West England, she has extensive experience of training others in mediation and Christian ministry.

Meals and Accommodation

The course is residential, with accommodation provided from Sunday evening to Thursday evening, and with meals provided each day from Sunday evening until Friday lunch time, of breakfast, lunch and evening meal, in single room accommodation at the Felden Lodge Conference Centre, Hemel Hempstead, Herts, HP3 0BL (see www.feldenlodge.co.uk).

Cost, Application and Cancellation

The fee is £850, with an early bird rate of £775 if the application is received by 30 October 2016. A training manual is provided at the start of the course. Please note that the course is only open to those who have previously completed a foundation course, either *Transforming Church Conflict*, or the earlier *Skills Training for Mediation and Facilitation in the Church*.

Spaces are limited to a maximum of 20, so do apply early, as our courses are often over-subscribed. To apply, please complete the online form at <https://www.bbministries.org.uk/course/mediating-interpersonal-conflicts-skills-training-for-christians/> and then return a deposit to us, of £100. The balance of the fee is due eight weeks before the start of the course (i.e. by 27 November 2016). Once accepted, the £100 deposit is a non-refundable. The full fee is owed if a place is cancelled within eight weeks of the course start date (i.e. from 27 November onwards). Contact us about cancellation insurance.

Programme Overview

Sunday 22 January – arrival by 6:30pm for supper and introductions

Monday 23 January

· Introductions · Foundation & Vision for Mediation · Getting People to the Table · Understanding Ourselves as Mediators

Tuesday 24 January

· Mediation Demonstration · Introduction & Story-Telling · Identifying Common Ground & Issues · Teamwork in Mediation

Wednesday 25 January

· Problem-Solving & Healing Strategies · Documenting Underlying Concerns · Factors Affecting Success

Thursday 26 January

· Reframing · Making Agreements · Putting it All Together · Adapting the Mediation Process

Friday 27 January – departure by 4:30pm

· Private Meetings & Breaking Impasse · Completing the Tool Box · Spiritual Support for Mediators · Reflection, Conclusion & Review